



AsknLearn Online & Mobile Guide (Parents)

Empower People. One Solution

How to Login(Student Login)

Website

<https://lms.asknlearn.com/BGSS>

User ID: Your NRIC (Example - X1234567A*)

***Case sensitive**

Password: Your Password

***Case sensitive**

If you have difficulty logging in, do contact your school's **LMS administrator** or Teacher-in-charge to reset your password.

Else you may contact our helpdesk for assistance



[Click here to login as a parent](#)

User ID:

Password:


Sign In

[Retrieve your password.](#) 

[Check if my computer is ready.](#) 

Getting Help and Support


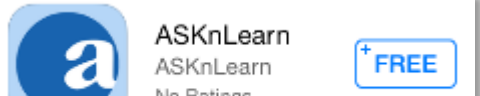
 If you need help using the portal, please refer to:
[Student's Guide](#) | [Teacher's Guide](#)

 +65 6777 9661
(Monday - Friday: 7.30am - 9.00pm)

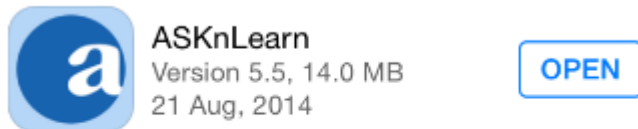
 lmssupport@wizlearn.com



Installing ASKnLearn app on IOS

1. Launch  'App Store' on your device
2. Type in 'ASKnLearn' within the search field to minimize search
3. Select  to download


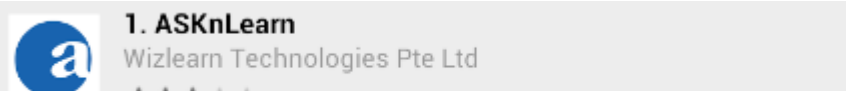
Preview:



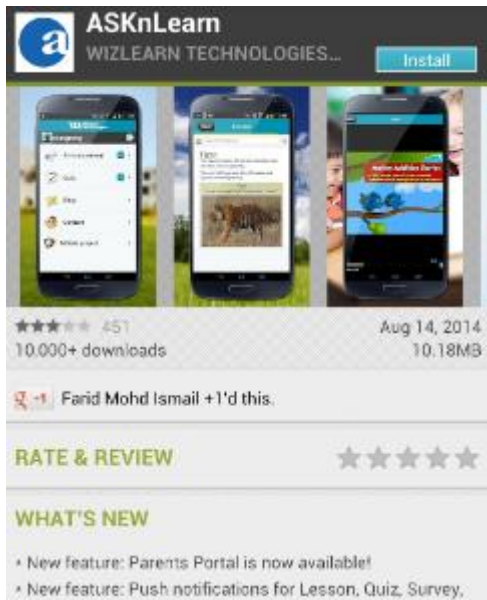
- * New feature: Parents Portal is now available!
- * New feature: Push notifications for Lesson, Quiz, Survey, Announcement and Attendance
- * New feature: Now you can create new Announcements!
- * New feature: Commenting feature in Announcement
- * Improved: Reliability and performance



Installing ASKnLearn app on Android

1. Launch  'Play Store' on your device
2. Type in 'ASKnLearn' within the search field to minimize search
3. Select  to download

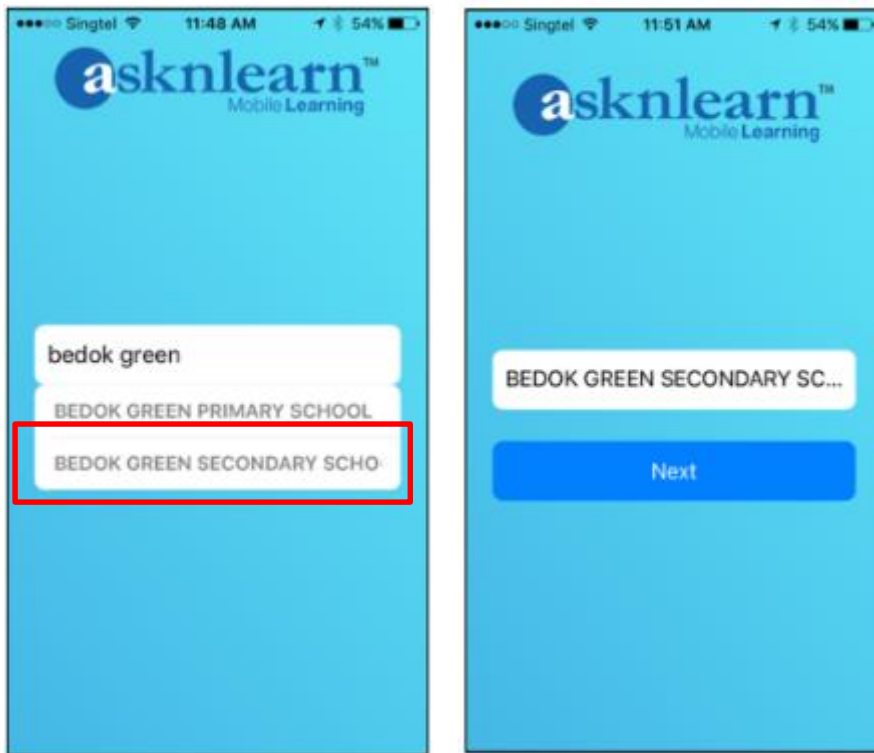
Preview:



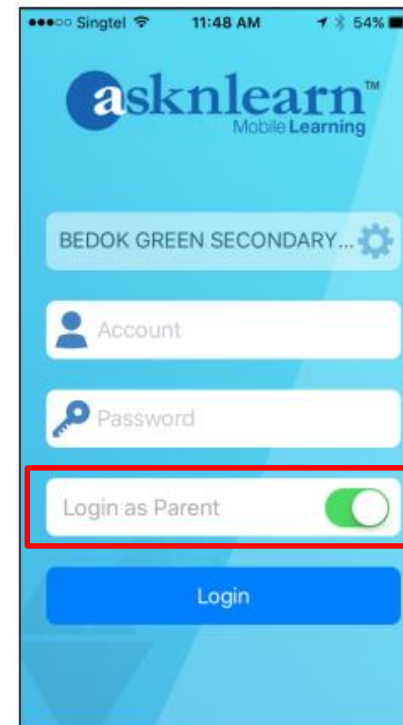
Logging in to Parents' Portal (Mobile App)

First, launch  'ASKnLearn' on your device

1. Key in the name of your school & select from the dropdown list. Once done, select 'Next'



2. Key in your account and password details. Do remember to indicate your account profile



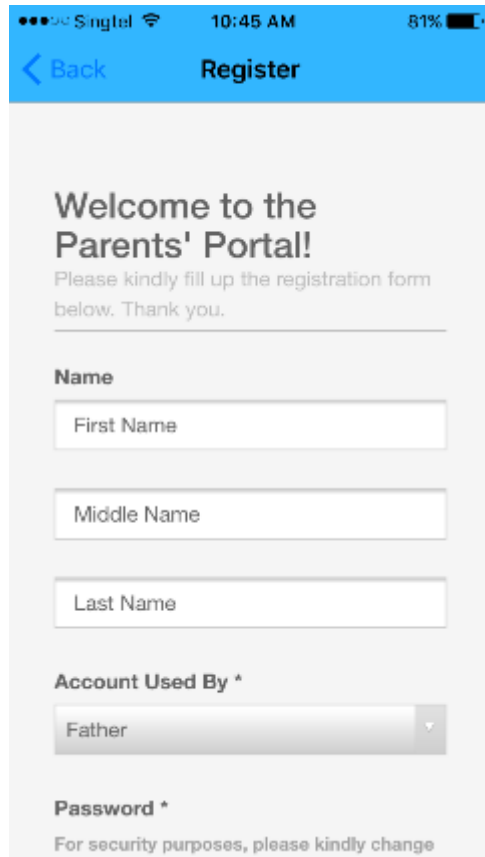
Account would be your child's BC number.
(Example: T1234567A)

By default, the password for Parent login would be 'parents'.

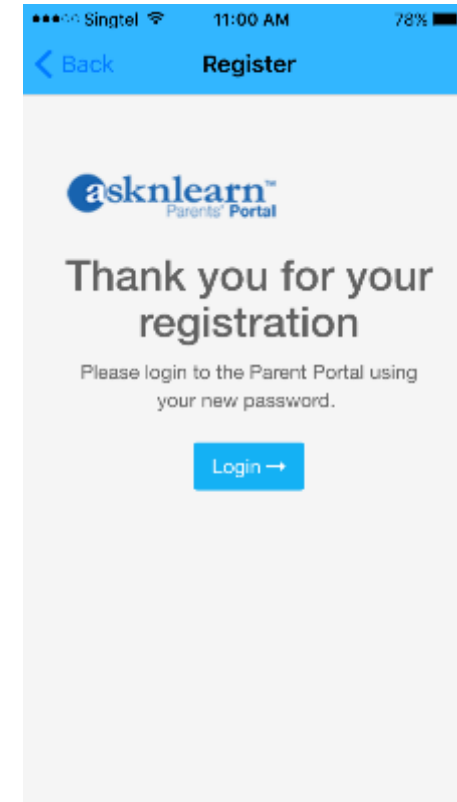
Toggle to select account profile
[ON] Login as Parent
[OFF] Login as Student / Teacher

First time login

For parents that login for the first time, kindly fill up the below fields and click on 'Submit'.

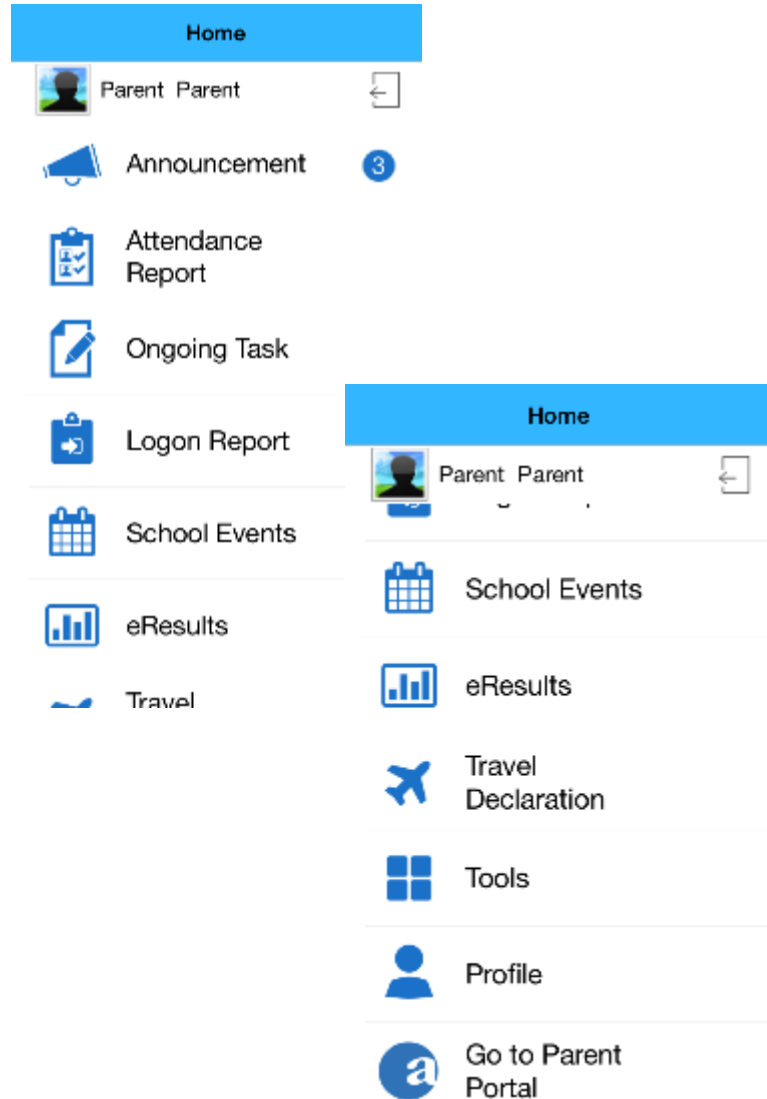


The screenshot shows a mobile app interface for registration. At the top, there is a blue header with a back arrow and the word "Register". Below the header, the text reads "Welcome to the Parents' Portal!" followed by "Please kindly fill up the registration form below. Thank you." The form consists of several input fields: "Name" (with sub-fields for "First Name", "Middle Name", and "Last Name"), "Account Used By *" (a dropdown menu currently showing "Father"), and "Password *" (with a note: "For security purposes, please kindly change").



Confirmation will be shown once registration is successful.

List of Tools Available for Parents

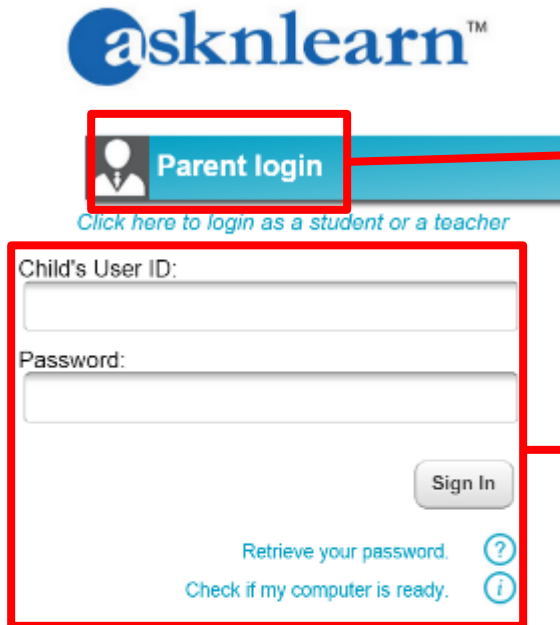


1. Announcement with acknowledgement and Push notifications for Announcement.
2. Reports available for child's attendance, Ongoing and completed tasks and logon to LMS
3. Admin tools e.g Travel Declaration, Consultation Booking (PTM).

Web Login (Parents)

Login Main Page

https://lms.asknlearn.com/BGSS/Logon_new.aspx?type=parents



Getting Help and Support

If you need help using the portal, please refer to:
[Parent's Guide](#)

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lmssupport@wizlearn.com

Ensure that the login reflects **Parent Login**.

If you see **School Login**, please select *Click here to login as a Parent*



Child's User ID will be child's NRIC
(Example: T1234567A)

By default, the password for Parent login would be 'parents'.

Kindly change and update your password once you login.

Parent's Registration Process (Web)



This registration is for Parent's who are logging in for the first time

Welcome to the Parents' Portal!
Please kindly fill up the registration form below. Thank you.

Name

First Name Middle Name Last Name

Account Used By *

Father

Password *

For security purposes, please kindly change the default password.

Confirm Password *

Email*

For password resetting purposes, please kindly enter your email address.

Wizlearn only collects, uses and discloses personal data with an individual's consent or deemed consent or as otherwise permitted under the PDPA laws and regulations.

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Recommended Minimum Specifications

For Web Browsers (Windows)

Google Chrome	Internet Explorer
Chrome version 44 and above	IE version 9 and above
Shockwave Flash 19,0,0,226 or later	Shockwave Flash 19,0,0,226 or later
Cookies Enabled	Cookies Enabled

For Web Browsers (Mac)

Safari	Mozilla Firefox
Version 9.01 and above	Version 41.0 and above
Shockwave Flash 19,0,0,226 or later	Shockwave Flash 19,0,0,226 or later
Cookies Enabled	Cookies Enabled

For Mobile Devices

iOS	Android
Requires iOS 7.1 or later	Requires Android version 3.0 or later